

Fare Information

General	
Adult	\$ 1.30
Student (I.D.)	\$ 1.00
Senior Citizen & Disabled (I.D.)	\$ 0.65
Medicare Recipients (I.D.)*	\$ 0.65
Route 8 - Uptown / Civic Commons	\$ 0.55
Fort Benning	
Adult	\$ 1.90
Senior Citizen & Disabled (I.D.)	\$ 0.95
Children	
Smaller than farebox, in arms (only 1 child can be held)	Free
Smaller than farebox in seat	\$ 1.00
Taller than farebox	\$ 1.30
Dial-A-Ride (Paratransit Service)	
All Trips	\$ 2.50

Swipe Cards (Unlimited Rides)

Days	Adult	Senior / Disabled	Student
7	\$ 15.50	\$ 7.75	N/A
14	\$ 28.00	\$ 14.00	N/A
31	\$ 53.00	\$ 26.50	\$ 23.00

Pay the correct fare and have exact amount ready--bus operators and fare box do not make change.

Pay with dollar bills, coins, fare ticket or Swipe Card.

METRA does not issue transfers. Please pay an additional fare when transferring or riding through to another route.

The required minimum age for senior fare is 62.
A METRA ID is required for senior or disabled fare.

* Medicare recipients may ride for half fare with their Medicare Card plus any valid photo identification card.

Children taller than fare box must pay regular fare. Children smaller than fare box pay reduced fare. An adult may hold only one child for free.



Includes:

- Fare Information
- Planning Your Trip
- Travel Tips
- Bus Rules
- How to Ride the Bus
- Important Telephone Numbers



IMPORTANT TELEPHONE NUMBERS

Route Information / Lost & Found:

(706) 225-4673 Monday-Saturday 4:30 am - 10:00 pm

Dial-A-Ride:

(706) 225-4596 Monday-Friday 8:00 am - 5:00 pm

(706) 225-4673 Saturday 4:30 am - 10:00 pm

(706) 225-4596 Sunday 1:30 pm - 5:30 pm

(answering machine)

Main Office / Comments:

(706) 225-4581 Monday-Friday 8:00 am - 5:00 pm

www.columbusga.org/metra

Plan Your Trip

- Use METRA schedules and maps available on buses and at the METRA Transfer Center located at 9th Ave and 15th St.
- Find your destination on the map.
- Find your starting point and the closest bus stop where you'll wait for the bus.
- Look at the scheduled timepoints from left to right to get an idea of the bus route. Many stops fall between timepoints and are not listed on the schedule. If your stop falls between a timepoint, refer to the nearest timepoint shown **before** your location.

Planning Tips

- Have a pen or pencil ready.
- Be ready to tell the Transfer Center operator the following:
 - Where you are
 - Where you want to go
 - What time you want to leave
 - Which day of the week you're

traveling

Wheelchair Accessible

All METRA buses are wheelchair accessible and can "kneel" for easier access.

Bus Rules

- No pets allowed. Service animals are welcome. Customers must show requested disabled reduced fare identification. Please refer to METRA's policies and procedures for clarification.
- Headphones must be used for audio devices.
- Eating, drinking and smoking are NOT allowed.
- Parcels, bags, carts and strollers must be kept off seats and out of aisles.
- No unnecessary conversation with the bus operator; only route information provided.
- No profanity.
- METRA officials have the right to refuse service or remove anyone who violates METRA rules or jeopardizes the comfort and/or safety of others.

How to Ride the Bus

Arrive at the bus stop five minutes before the bus is scheduled to arrive according to the prior scheduled timepoint. The bus will pick up customers from designated stops only. METRA buses are blue, white and orange with METRA logos.

Ensure you are waiting at the stop as the bus approaches. This lets the bus operator know you wish to board. Pay attention to the bus route number; many stops are served by more than one route. If unsure, ask the driver.

Enter the bus through the front and pay correct fare. Have exact fare ready--see **Fare Information**.

Seats near the front door are reserved for seniors and limited-mobility customers.

Signal to the bus operator you wish to get off by pressing the yellow tape or pulling the cord by the windows. Give operator enough notice so he or she may make a smooth stop. **FOR SAFETY, BUSES ONLY STOP AT DESIGNATED STOPS.** Remain seated until the bus comes to a complete stop. Exit through the rear door if possible to allow customers to board the front door. Push the rear door handles and the door should open.



The Columbus Consolidated Government is an Equal Opportunity Employer and complies with the Civil Rights Act of 1964.

If you feel you have been discriminated against in METRA's benefits or services in any way, please contact METRA's Customer Service at (706) 225-4673 or the City's Affirmative Action Office at (706) 653-4017. You may also contact us online at www.columbusga.org/metra.