

# Expanding your virtual care options

Find complete care support, on your time, through the **Sydney Health app**

## Visit with a doctor at your convenience

Accessing the care you need, when you need it, matters. That's why our Sydney<sup>SM</sup> Health mobile app connects you to a team of doctors ready to help you on your time. There are three secure ways to find no- or low-cost care through our app:

- 1 **Chat with a doctor 24/7 without an appointment**
  - Urgent care support for health issues, such as allergies, a cold, or the flu.
  - New prescriptions for concerns such as a cough or a sinus infection.
- 2 **Virtual Video with a doctor 24/7 without an appointment<sup>1</sup>**
  - Urgent care support for health issues, such as allergies, a cold, or the flu.
  - New prescriptions for concerns such as a cough or a sinus infection.
- 3 **Schedule a virtual primary care<sup>2</sup> appointment**
  - Routine care, including wellness check-ins and prescription refills.
  - Personalized care plans for chronic conditions, such as asthma or diabetes.

## Assess your symptoms with the Symptom Checker

When you're sick, you can use the Symptom Checker on Sydney Health to answer a few questions about how you're feeling. That information is run against millions of medical data points to provide care advice tailored to you.

## Save money and time with virtual care

Sydney Health brings care to you anywhere, anytime. The Symptom Checker is always free to use, while virtual primary care visits<sup>2</sup>, on-demand urgent care or virtual video visits through the app are available at no or low cost.

<sup>1</sup> The cost of the visit is shown before you engage with your provider.

<sup>2</sup> Virtual Primary Care (VPC) visits or labs referred by a VPC provider will not count towards incentive activities.

\* K Health analysis of Q4 2020 visit dispositions.

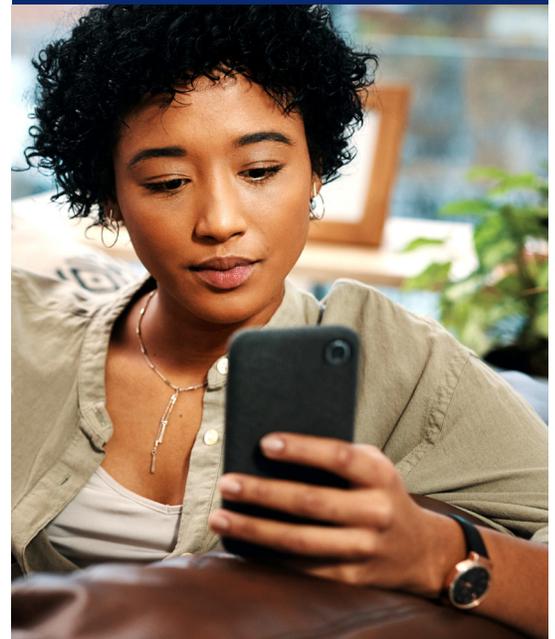
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▶ Download our Sydney Health mobile app today.



Set up your account right away and it will be ready to use when you need it.



**85%** of virtual visits resolve the person's need.\*